

POLICY

- * Please arrive to you appointment on time.
- * Full Appointment and drop off address will be emailed after the appointment is booked.
- * No extra guess is allowed. If it's a must please contact me by call or text first.
- * Please ensure your hair is freshly washed and has minimal hair product for your hair appointment

Late and Cancellations



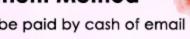
I understand situations may arise as a result may cause you to be late to your appointment.

- * If you believe you may be late to your appointment please call or text advising of your delay.
- * If you are 15 minutes late to your appointment a \$15 fee will be applied
- * If you are 30 minutes late to your appointment, your appointment will be canceled and you will need to be rescheduled for a different date.
- * If you cancel your appointment \$20 cancellation fee will be applied to your next appointment.
- * A \$20 cancellation fee will be applied to yo if the appointment is canceled within 24 hours of appointment; no show to appointment.
- * If for some reason you want to pick up your wig after a canceled/ No show appointment your wig will then be considered a ready-to-wear wig. A payment of \$85 will need to be made before picking up your wig.

Wig Drop Off

- * Wig must be dropped 3 days prior to your appointment.
- * If a wig is dropped off less than 72 hours prior to appointment an additional \$20 late fee will be applied.
- * Please advise and confirm by call or text when you will be dropping your wig off.
- * After booking your appointment an email will be sent to you with the drop off address, etc.

Payment Method



- * Service can be paid by cash of email transfer.
- * Full payment needs to be paid at the end of your service and before you leave.